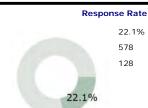
ModernThink

Westchester Community College **ModernThink Higher Education Insight Survey 2013 Topline Survey Results**

22.1% Response Rate

Surveys Sent Total Respondents

578





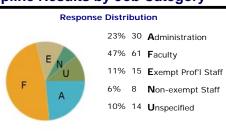
| Poor | Warrants A | Attention Fair to Medioc | | re Good | | Very Good to Excellent | |
|--|---|--------------------------|-----------|---------------------|--|------------------------|--|
| 0% - 44% | 45% - ! | 54% | 55% - 64% | 55% - 64% 65% - 74% | | 75% - 100% | |
| | | C | OVERALL | 2013 Hono > 10,0 | | 2013 Carnegie Assoc | |
| Job Satisfaction/Support | | 71% | | 81% | | 77% | |
| Teaching Environment | | 68% | | 79% | | 68% | |
| Professional Development | | 72% | | 82% | | 74% | |
| Compensation, Benefits & Work/Life Balance | | 72% | | 79% | | 73% | |
| Facilities | | 63% | | 82% | | 76% | |
| Policies, Resources & Efficiency | | | 53% | 75% | | 66% | |
| Shared Governance | | 59% | | 78% | | 63% | |
| Pride | | 74% | | 89% | | 80% | |
| Supervisors/Department Chairs | | 65% | | 82% | | 74% | |
| Senior Leadership | | 51% | | 75% | | 63% | |
| Faculty, Administration | Faculty, Administration & Staff Relations | | 52% | 77% | | 63% | |
| | Communication | | 55% | 71% | | 60% | |
| | Collaboration | | 54% | 75% | | 65% | |
| | Fairness | | 55% | 73% | | 63% | |
| Respect & Appreciation | | | 64% | 77% | | 67% | |
| | Survey Average | | 61% | 78% | | 69% | |

*Results in the first one or two columns (two if you participated in the program last year) of the table reflect your school's average percent positive for each survey dimension, that is, the percentage of your faculty and staff that responded with "Strongly Agree" or "Agree" to the statements comprising each theme.

ModernThink LLC | 4519 Weldin Road | Wilmington, DE 19803 | 888.684.4658 | www.ChronicleGreatColleges.com © 2013 ModernThink LLC. All rights reserved.

ModernThink

Westchester Community College ModernThink Higher Education Insight Survey 2013 Topline Results by Job Category





| Poor | Warrants Attention | | Fair to Mediocre | | Good | Very Go | Very Good to Excellent | |
|--|--------------------|---------|-----------------------------|----------------|-----------|------------------------|------------------------|--|
| 0% - 44% | 45% - 54% | | 55% - 64% | | 65% - 74% | 75% - 100% | | |
| | | OVERALL | 2013 Honor Roll > 10,000 | Administration | Faculty | Exempt Prof'l Staff | Non-exempt Staff | |
| Job Satisfaction/Support | | 71% | 81% | 70% | 73% | 66% | 74% | |
| Teaching Environment | | 68% | 79% | 79% | 63% | 75% | 83% | |
| Professional Development | | 72% | 82% | 66% | 83% | 59% | 49% | |
| Compensation, Benefits & Work/Life Balance | | 72% | 79% | 69% | 76% | 64% | 68% | |
| Facilities | | 63% | 82% | 75% | 53% | 78% | 79% | |
| Policies, Resources & Efficiency | | 53% | 75% | 54% | 53% | 54% | 53% | |
| Shared Governance | | 59% | 78% | 75% | 51% | 84% | 45% | |
| | Pride | 74% | 89% | 73% | 75% | 71% | 89% | |
| Supervisors/Department Chairs | | 65% | 82% | 67% | 66% | 68% | 64% | |
| s | enior Leadership | 51% | 75% | 55% | 48% | 55% | 66% | |
| Faculty, Administration | & Staff Relations | 52% | 77% | 60% | 52% | 49% | 49% | |
| | Communication | 55% | 71% | 59% | 54% | 52% | 62% | |
| Collaboration | | 54% | 75% | 60% | 51% | 53% | 68% | |
| | Fairness | 55% | 73% | 63% | 53% | 54% | 42% | |
| Respect & Appreciation | | 64% | 77% | 61% | 66% | 55% | 67% | |
| | Survey Average | 61% | 78% | 64% | 60% | 61% | 64% | |

 $\ensuremath{^*\text{Job}}$ Category distributions have been truncated and may not total 100%.

ModernThink LLC | 4519 Weldin Road | Wilmington, DE 19803 | 888.684.4658 | www.ChronicleGreatColleges.com © 2013 ModernThink LLC. All rights reserved.